

## Service

*We provide a high-quality transit network that meets the needs of our customers.*

### Change Day

Change day took place on December 3, with major changes including the initiation of ski service and updates to the FrontRunner schedule to address schedule reliability issues associated with the [implementation of positive train control](#).



Preliminary results for FrontRunner reliability show marked improvements – despite mechanical and weather challenges, in the seven weekdays since the changes took effect, FrontRunner has recorded three days with over 90 percent reliability. By comparison, between early June and December change day, there was only one weekday with reliability above 90 percent.

### Positive Train Control Progress

The Federal Railroad Administration granted approval effective December 10 for UTA to enter revenue service demonstration testing on the positive train control (PTC) installation on the FrontRunner line between Salt Lake City and Ogden. This approval marks a major milestone in the PTC implementation process. Work is also continuing on the segment between Salt Lake City and Provo.

PTC systems are designed to prevent certain train-to-train collisions, over-speed derailments, incursions into established work zones, and trains routed to the wrong tracks because a switch was left in the wrong position. UTA’s FrontRunner trains already have a speed control function that would prevent a train from traveling above the posted speed limit, but the additional features required in the federally-mandated PTC system will further enhance safety on the commuter rail line.



### UVX Center Stations Open

The long anticipated center-running stations along the Utah Valley Express (UVX) route opened for UTA customers on December 3. Volunteers were at the new stations to assure safety on the platforms and at crossings. Buses also began using the bus only lanes, stopping at six-minute intervals during peak times. The new features on the UVX route optimize the customer experience by providing greater convenience and faster commutes.

### Farmington Trolley Bus Unveiling

Farmington unveiled its trolley-style bus December 4 during a special event held at the Farmington FrontRunner Station. The Farmington trolley bus is a no-fare service for route 667 that connects riders to FrontRunner's Farmington Station, U of U Health Center, Davis County Justice Center, Lagoon Amusement Park, Hampton Inn, and the state's Driver's License Division. The cost of the service is being



funded through Prop 1 and a partnership with UTA, Farmington City, Station Park, Lagoon, and Hampton Inn.



## Environment

*We are leaders in improving our environment.*

Utah Clean Cities (UCC) supports local organizations in adopting practices that reduce the use of petroleum in transportation. On November 1, UCC celebrated twenty-five years of advocacy for alternative fuel use. UTA has a long-standing partnership with UCC and was presented with the Green Fleet Member Award at the event.

## Stewardship

*We are responsible with the resources entrusted to us by the public.*

### Innovative Mobility Solutions Moves to Finals in American Dream Ideas Challenge

Innovative Mobility Solutions, along with its partners Salt Lake City (SLC) and Utah Department of Transportation (UDOT), is one of three local finalists in the second-round competition of the 2018 American Dream Ideas Challenge. The UTA-SLC-UDOT team was granted \$30,000 for their win and a chance to further develop a mobility-as-a-service pilot. The team's entry now moves to the national level, where it will compete for a \$1 million grand prize.



Hosted by the University of Utah, the ideas challenge is to find, fund, and develop policy and technology innovations that have the potential to increase net income by 10 percent for 10,000 Utah middle-class households by 2020. The UTA team's pilot looks to integrate transit, ride hailing, bike sharing, and other options into a single mobility service that is accessible on demand.

## Award

The Columbus Community Center presented UTA with the Legacy Social Enterprise Partner Award at its 50-year anniversary gala in late October. The agency was given the award for its commitment to paratransit services, employment of persons with disabilities, and support of the Hub of Opportunity transit-oriented development in South Salt Lake.