



Minutes of the Operations & Customer Experience Committee Meeting
of the Board of Trustees of the Utah Transit Authority (UTA)
Wednesday, October 10, 2018, 2:30-4:00 p.m.
FrontLines Headquarters, 669 West 200 South, Salt Lake City, UT

Committee Members:

Alex Cragun, Chair
Babs De Lay
Toby Mileski

Welcome

Chair Cragun welcomed attendees and called the meeting to order at 2:31 p.m.

1. Safety First Minute (Dave Goeres)

Chair Cragun yielded the floor to Dave Goeres, UTA Chief Safety, Security & Technology Officer, for a brief safety message.

2. Approval of June 13, 2018 Operations & Customer Experience Meeting Report

A motion to approve the meeting report was made by Trustee Mileski and seconded by Trustee De Lay. The motion carried unanimously.

3. Title VI Equity Analysis for December Change Day (Nichol Bourdeaux)

Nichol Bourdeaux, UTA Vice President of External Affairs, described the change day process and the public outreach associated with it:

- 1) Route F605 is a new flex route in the Centerville-Bountiful-Woods Cross area.
- 2) A public comment period started on September 11 and closes on October 10 (later today). Public feedback received to date prompted a minor change in the route location.
- 3) There are no negative impacts to adding this service.
- 4) Questions regarding cost, marketing, and long-term plans were posed by trustees and answered by staff.

A motion to forward the report to the full board was made by Trustee DeLay and seconded by Trustee Mileski. The motion carried unanimously.

4. Informational Presentation: Community Service Planning Approach (Nichol Bourdeaux)

Ms. Bourdeaux delivered a presentation on the challenges of growth and identifying the right transit services for the community.

5. Other Business (Alex Cragun)

No other business was discussed.

6. Adjourn (Alex Cragun)

The meeting was adjourned at 2:50 p.m. by motion.

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This document is not intended to serve as a full transcript as additional discussion may have taken place; please refer to the meeting materials, audio, or video located at <https://www.utah.gov/pm/sitemap/notice/491087.html> for entire content.

This document along with the digital recording constitute the official minutes of this meeting.