



April 27, 2016

Dear Stakeholder,

In January, the UTA Board of Trustees published an open letter to the public, acknowledging the need for change at the agency and highlighting several reforms instituted during the past year. We committed to earning the public trust by demonstrating through our continued actions that people can depend on UTA. One of the ways we promised to earn and maintain your trust was through the introduction of additional reforms, including increased transparency.

Since that time, the board has continued making changes to how it operates, including electing two new vice chairs, Chris Sloan and Robert McKinley. We also are making significant improvements to the board's monthly meetings that are designed to increase accountability through greater public access and participation.

Beginning in May, decision making authority previously delegated to board committees will be returned to the full board, with an aim toward increased public involvement and accountability. The monthly meeting of the full board is a noticed, open meeting, and this change will provide an opportunity for greater dialogue among the board and the public as decisions are made.

Additionally, information about key action items on the board agenda will be posted on UTA's website in advance of the meeting, with the ability for the public to review and provide comment prior to the board's deliberation. Public comment at the meeting itself also will be enhanced, with comments taken separately for each action item.

In the future, we will be implementing additional measures, such as live streaming of the board meetings. It is our hope that with these changes the community will have greater access and ability to participate in regular dialogue with UTA, thus increasing their input into UTA's decisions and confidence in decision making at the agency.

As we said in January, we recognize that trust is earned by saying what we intend to do, and by doing what we say. We continue to make reforms and changes at UTA to demonstrate that we are committed to being responsible stewards of the public's resources.

Sincerely,

H. David Burton  
Chair, UTA Board of Trustees

Jerry R. Benson  
Interim President and CEO

